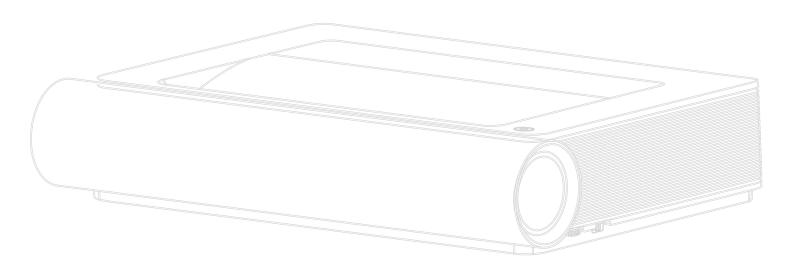


# X2000B-4K X2000L-4K

**4K UST Smart Laser Projector User Guide** 



IMPORTANT: Please read this User Guide to obtain important information on installing and using your product in a safe manner, as well as registering your product for future service. Warranty information contained in this User Guide will describe your limited coverage from ViewSonic® Corporation, which is also found on our web site at http://www.viewsonic.com in English, or in specific languages using the Regional selection box in the upper right corner of our website.

Model No. VS18991 P/N: X2000B-4K | X2000L-4K

# Thank you for choosing ViewSonic®

As a world-leading provider of visual solutions, ViewSonic® is dedicated to exceeding the world's expectations for technological evolution, innovation, and simplicity. At ViewSonic®, we believe that our products have the potential to make a positive impact in the world, and we are confident that the ViewSonic® product you have chosen will serve you well.

Once again, thank you for choosing ViewSonic®!

# **Safety Precautions**

Please read the following **Safety Precautions** before you start using the projector.

- Keep this user guide in a safe place for later reference.
- Read all warnings and follow all instructions.
- Allow at least 20" (50 cm) clearance around the projector to ensure proper ventilation.
- Place the projector in a well-ventilated area. Do not place anything on the projector that prevents heat dissipation.
- Do not place the projector on an uneven or unstable surface. The projector may fall over, causing personal injury or projector malfunction.
- Do not look straight at the projector lens during operation. The intense light beam may damage your eyes.
- Always open the lens shutter or remove the lens cap when the projector lamp is on.
- Do not block the projection lens with any objects when the projector is under operation as this could cause objects to become heated and deformed or even cause a fire.
- The lamp becomes extremely hot during operation. Allow the projector to cool for approximately 45 minutes prior to removing the lamp assembly for replacement.
- Do not use lamps beyond the rated lamp life. Excessive use of lamps beyond the rated life could cause them to break on rare occasions.
- Never replace the lamp assembly or any electronic component unless the projector is unplugged.
- Do not attempt to disassemble the projector. There are dangerous high voltages inside which may cause death if you should come into contact with live parts.
- When moving the projector, be careful not to drop or bump the projector on anything.
- Do not place any heavy objects on the projector or connection cables.
- Do not stand the projector on end vertically. Doing so may cause the projector to fall over, causing personal injury or projector malfunction.
- Avoid exposing the projector to direct sunlight or other sources of sustained heat. Do not install near any heat sources such as radiators, heat registers, stoves, or other devices (including amplifiers) that may increase the temperature of the projector to dangerous levels.

- Do not place liquids near or on the projector. Liquids spilled into the projector may cause it to fail. If the projector does become wet, disconnect it from the power supply and call your local service center to have the projector serviced.
- When the projector is under operation, you may sense some heated air and odor from its ventilation grill. It is a normal operation and not a defect.
- Do not attempt to circumvent the safety provisions of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide and third blade are provided for your safety. If the plug does not fit into your outlet, obtain an adapter and do not attempt to force the plug into the outlet.
- When connecting to a power outlet, DO NOT remove the grounding prong. Please ensure grounding prongs are NEVER REMOVED.
- Protect the power cord from being treaded upon or pinched, particularly at the plug, and at the point where it emerges from the projector.
- In some countries, the voltage is NOT stable. This projector is designed to
  operate safely within a voltage between 100 to 240 volts AC, but could fail if
  power cuts or surges of ±10 volts occur. In areas where voltage may fluctuate
  or cut out, it is recommended that you connect your projector through a power
  stabilizer, surge protector, or uninterruptable power supply (UPS).
- If smoke, an abnormal noise, or a strange odor is present, immediately switch the projector off and call your dealer or ViewSonic<sup>®</sup>. It is dangerous to continue using the projector.
- Use only attachments/accessories specified by the manufacturer.
- Disconnect the power cord from the AC outlet if the projector is not being used for a long period of time.
- Refer all servicing to qualified service personnel.



**CAUTION:** Possibly hazardous optical radiation is emitted from this product. As with any bright light source, do not stare into the beam, RG2 IEC 62471-5:2015.

# **Safety Precautions - Ceiling Mounting**

Please read the following **Safety Precautions** before you start using the projector.

If you intend to mount the projector on the ceiling, it is strongly recommended that you use a proper fitting projector ceiling mount kit and that you ensure it is securely and safely installed.

If you use an inappropriate projector ceiling mount kit, there is a safety risk that the projector may fall from the ceiling due to an improper attachment through the use of the wrong gauge or length screws.

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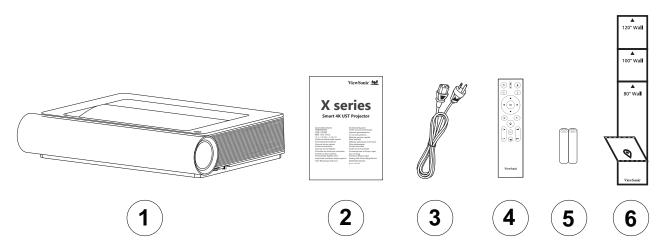
# Introduction

Combining stunning 4K resolution with smart streaming functionality, the ViewSonic® X2000B-4K / X2000L-4K is a living room projector. With an ultra short throw lens it is easy to install at home. Additionally, it features multiple HDMI ports and rich connectivity allowing users to stream content from their favorite providers.

### **Features**

- Ultra short throw lens for excellent home projection. Project a 100" screen from 0.234 meters (Back I/O side to wall).
- 32 GB internal storage (Max. 26 GB available for user storage).
- Various Color modes for different projection purposes.
- Multi-language On-Screen Display (OSD) menus.

# **Package Contents**



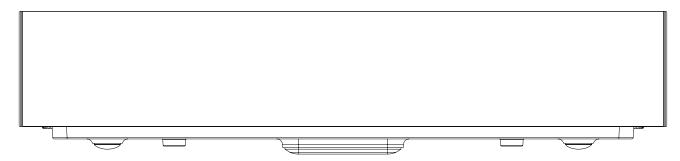
Number	Description				
1	Projector				
2	Quick Start Guide				
3	Power Cord				
4	Remote Control				
5	Batteries				
6	Distance Card				

**NOTE:** The power cord and remote control included in your package may vary depending on your country. Please contact your local reseller for more information.

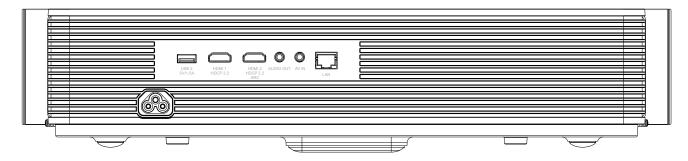
# **Product Overview**

# **Projector**

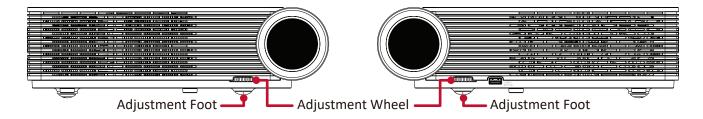
### **Front**



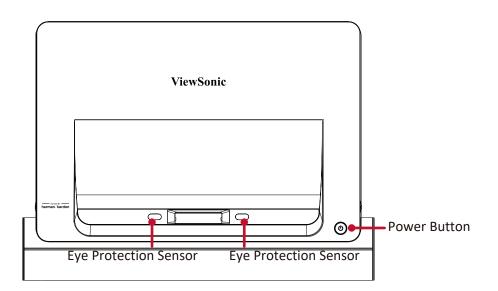
### Rear



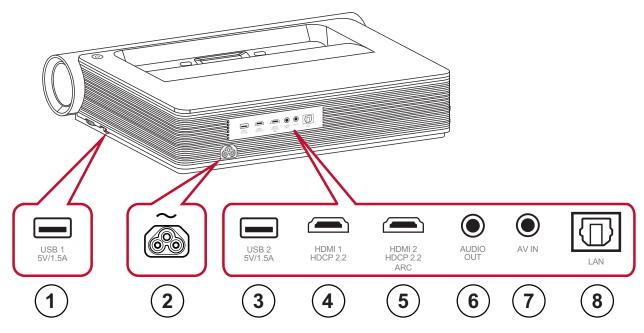
### **Sides**



## Top



## I/O Ports



	Port	Description				
1	USB (5V/1.5A Out) USB 2.0 Type A port (USB Reader - FAT32/NT					
2	AC IN	AC IN socket				
3	USB (5V/1.5A Out)	USB 2.0 Type A port (USB Reader - FAT32/NTFS <sup>1</sup> )				
4	HDMI 1 <sup>2</sup>	HDMI port <sup>3</sup>				
5	HDMI 2 <sup>2</sup> <sup>4</sup>	HDMI port <sup>3</sup>				
6	AUDIO OUT (3.5 mm jack)	Audio signal output socket				
7	AV IN (3.5 mm jack)	Audio/Video signal input socket				
8	LAN	RJ45 LAN port				

<sup>1</sup> USB reader supports FAT32/NTFS format.

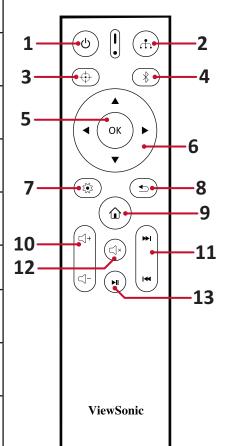
<sup>&</sup>lt;sup>2</sup> Supports HDMI 2.0/HDCP 2.2

 $<sup>^{3}</sup>$  iPhone/iPad users will need to buy an additional adapter. To avoid compatibility issues, please use Apple authorized accessories.

<sup>&</sup>lt;sup>4</sup> Supports HDMI ARC.

## **Remote Control**

Button			Description			
1	Power	(b)	Turns the projector On or Off			
2	Source	<u></u>	Displays the input source selection bar.			
3	Focus	( <del>+</del> )	Automatically focus the image.			
4	Bluetooth	*	Launch Bluetooth search.			
5	ОК	OK	Confirms the selection.			
6	Up/Down/ Left/Right	<b>▲▼</b>	Navigates and selects the desired menu items and make adjustments.			
7	Setting	\(\sigma_{\infty}^{\bullet}\)	Displays the Setting menu.			
8	Return	<b>(</b>	Returns to the previous screen.			
9	Home		Access the Home screen.			
10	Volume	+	Increase/Decrease the volume level.			
11	Forwards/ Backwards	<b>*</b> I	Move content forwards/backwards.			
12	Mute		Mute/Unmute.			
13	Play/Pause	<b>MI</b>	Play/Pause content.			

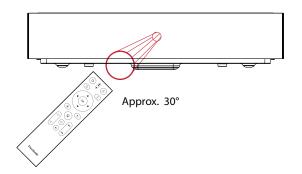


### **Remote Control - Receiver Range**

To ensure proper function of the remote control follow the steps below:

- 1. The remote control must be held at an angle within 30° perpendicular to the projector's IR remote control sensor(s).
- 2. The distance between the remote control and the sensor(s) should not exceed 8 m (26 ft.)

NOTE: Refer to the illustration for the location of the infrared (IR) remote control sensor(s).



### **Remote Control - Replacing the Batteries**

- **1.** Remove the battery cover from the bottom of the remote control by pressing the finger grip and sliding it across.
- 2. Remove any existing batteries (if necessary) and install two AAA batteries.

**NOTE:** Observe the battery's polarities as indicated.

**3.** Replace the battery cover by aligning it with the base and pushing it back into position.

#### NOTE:

- Avoid leaving the remote control and batteries in excessive heat or a humid environment.
- Replace only with the same or equivalent type recommended by the battery manufacturer.
- If the batteries are drained or if you will not be using the remote control for an extended period of time, remove the batteries to avoid damage to the remote control.
- Dispose of the used batteries according to the manufacturer's instructions and local environment regulations for your region.

# **Initial Setup**

This section provides detailed instructions for the initial set up your projector.

# **Choosing a Location - Projection Orientation**

Personal preference and room layout will decide the installation location. Consider the following:

- Size and position of your screen.
- Location of a suitable power outlet.
- Location and distance between the projector and other equipment.

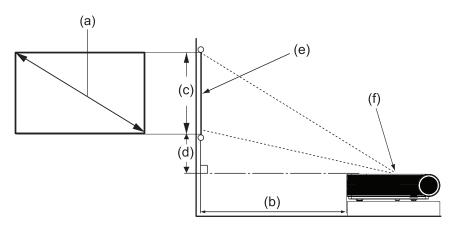
The projector is designed to be installed in one of the following locations:

Location	
Front Table  The projector is placed near the floor in front of the screen.	
Front Ceiling  The projector is suspended upside-down from the ceiling in front of the screen.	
Rear Table <sup>1</sup> The projector is placed near the floor behind the screen.	
Rear Ceiling <sup>1</sup> The projector is suspended upside-down from the ceiling behind the screen.	

<sup>&</sup>lt;sup>1</sup> A rear projection screen is required.

# **Projection Dimensions**

• 16:9 Image on a 16:9 Screen



#### **NOTE:**

- (e) = Screen
  - (f) = Center of Lens
- The distance from the center of the lens to the rear of the projector is 25.34 cm (9.98").

### 16:9 Image on a 16:9 Screen

(a) Screen Size		(b) Projection Distance		(c) Image Height		(d) Vertical Offset	
in.	mm	in.	mm	in.	mm	in.	mm
65	1651	3.23	82	31.85	809	6.38	162
70	1778	4.24	108	34.32	872	6.85	174
80	2032	6.27	137	39.22	996	7.83	199
90	2286	8.30	211	44.12	1121	8.82	224
100	2540	10.33	234	49.03	1245	9.80	249
120	3048	14.39	332	58.83	1494	11.77	299
130	3302	16.43	417	64.73	1619	12.76	324
150	3810	20.48	520	73.54	1868	14.72	374

#### **NOTE:**

- These figures are for reference purposes only. Please refer to the actual projector for the precise dimensions.
- To learn more about setting up your desired image size, see page 35.

**CAUTION:** Allow at least 50 cm (20") of clearance around the projector for proper ventilation and to prevent overheating.

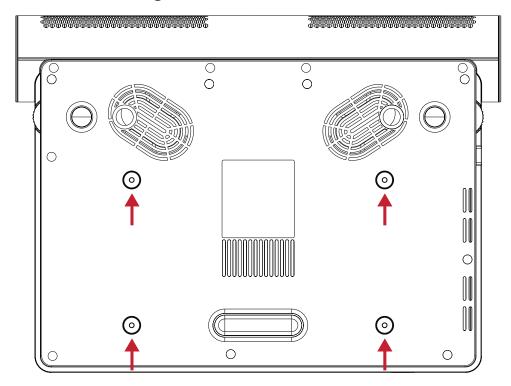
# **Mounting the Projector**

**NOTE:** If you buy a third party mount, please use the correct screw size. Screw size can vary depending on the thickness of the mounting plate.

- **1.** To ensure the most secure installation, please use a ViewSonic® wall or ceiling mount.
- **2.** Ensure the screws used to attach the mount to the projector meet the following specifications:

• Screw type: M4 x 12

• Maximum Screw Length: 12 mm



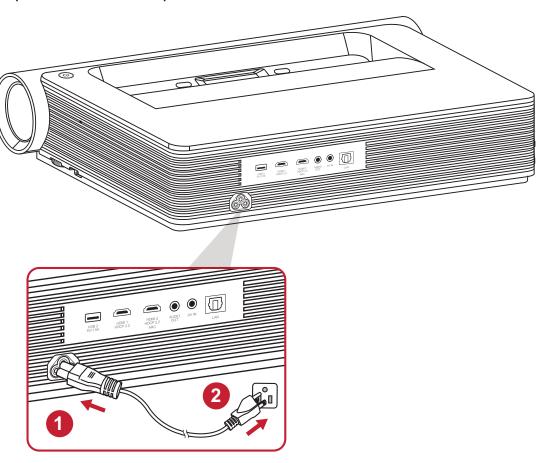
#### **CAUTION:**

- Avoid installing the projector near a heat source or air conditioner.
- Keep at least a 10 cm (3.9 in.) gap between the ceiling and the bottom of the projector.

# **Making Connections**

# **Connecting to Power**

- 1. Connect the power cord to the AC IN jack at the rear of the projector.
- 2. Plug the power cord into a power outlet.



**NOTE:** When installing the projector, incorporate a readily accessible disconnect device in the fixed wiring, or connect the power plug to an easily accessible outlet near the unit. If a fault should occur during operation of the projector, use the disconnect device to switch off the power supply, or disconnect the power plug.

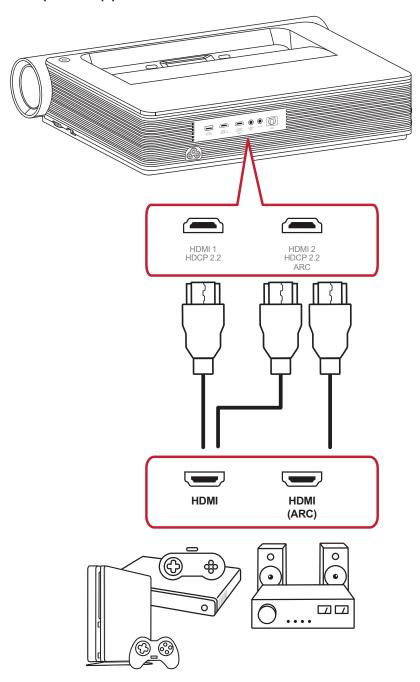
# **Connecting to External Devices**

### **HDMI Connection**

Connect one end of an HDMI cable to the HDMI port of your video device. Then connect the other end of the cable to the **HDMI 1/2** port (each support HDMI 2.0/ HDCP 2.2) of your projector.

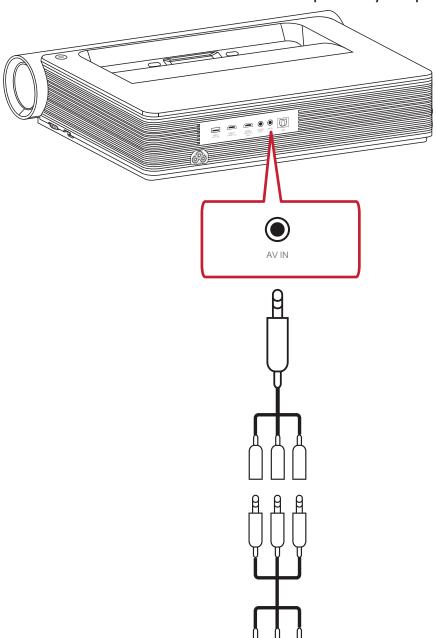
#### **NOTE:**

- iPhone/iPad users will need to use an additional adapter.
- The **HDMI 2** port supports HDMI ARC.



## **AV IN Connection**

Connect one end of an Audio Video Component cable to the port of your device. Then connect the other end of the cable to the **AV IN** port of your projector.



#### **Audio Connection**

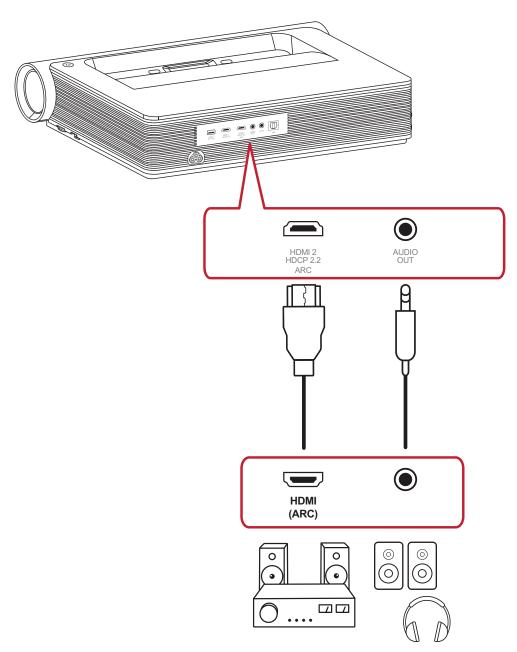
You can connect to various external sound delivery devices via the **Audio Out** and **HDMI 2** ports.

To play music with **Audio Out**:

Select Settings > Advanced Setting > harman/kardon > HDMI 2

or

- Select Settings > Advanced Setting > harman/kardon > Coaxial
   or
- Select Settings > Advanced Setting > harman/kardon > Headphone



**NOTE:** An audio adapter is needed for the Coaxial setting.

#### **USB** and Network Connection

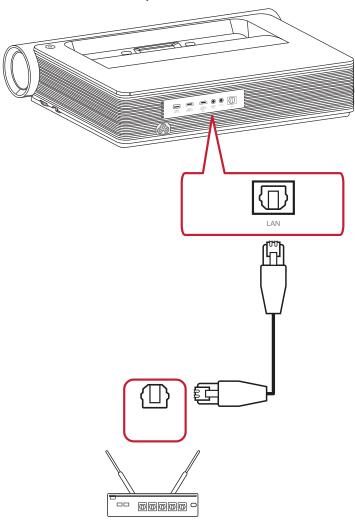
Just like any PC, it is easy to connect various USB devices, dongles, and networking devices.

### **USB Type A Connection**

Connect a keyboard, a mouse, dongles, storage devices, etc. to the projector's USB Type A port. To learn more about managing storage, (e.g., USB Flash Drive, content, etc.) see page 61.

#### **Network Connection**

Plug the network cable into the LAN port, or use the available wireless connection.



### **Wireless Screen Mirroring**

Screen Mirroring provides a 5GHz Wi-Fi connection for users to mirror the screen on their personal device.

**NOTE:** Ensure your device is connected to the same network as the projector.



#### For iOS:

- **1.** Access the drop down control menu.
- 2. Select the "Screen Mirroring" icon.
- 3. Choose "ViewSonic PJ-XXXX".

#### For Android:

- 1. Download and install the "Google Home" application and open it.
- 2. Pull-to-refresh the app and wait for 30 seconds.
- 3. "ViewSonic PJ-XXXX" will now be visible, select it.

**NOTE:** Some Android devices support direct Casting. If your device does, go to the Casting feature and choose "ViewSonic PJ-XXX" from the list of available devices. You can also scan the FAQ QR code and follow the steps to directly cast your Android device.

# **Connecting to Networks**

### **Wi-Fi Connection**

To connect to a Wi-Fi network:

- 1. Go to: Home > Settings > Network Settings > Wi-Fi
- 2. Press Left or Right on the remote control to select Enable.



**3.** Available Wi-Fi networks will then be displayed. Select one of the available Wi-Fi networks.

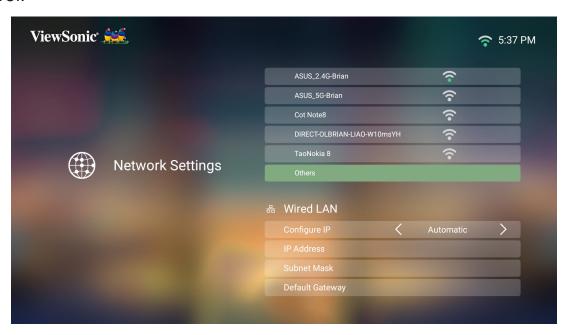


**4.** If you connect to a secure Wi-Fi network, you must enter the password when prompted.



#### **Custom SSID**

- 1. Go to: Home > Settings > Network Settings > Wi-Fi
- 2. Press Left or Right on the remote control to select Enable.
- **3.** From the available Wi-Fi networks list select **Others** and press **OK** on the remote control.



**4.** Enter the SSID and select the security level.



**5.** Enter the password when prompted.



**NOTE:** It is recommended to let the system configure the network settings automatically by choosing Automatic for Configure IP.

#### Wired LAN Connection

You can easily connect to wired Internet networks and customize the connection as well.

- **1.** Plug the RJ45 cable into the **LAN** port of the projector, then ensure the other end is plugged into your wired Internet source.
- 2. Go to: Home > Settings > Network Settings > Wired LAN Control



**3.** You can Configure the IP automatically or manually. Choosing **Manual** will allow access to **IP Address, Subnet Mask, Default Gateway,** and **DNS Server**.

**NOTE:** It is recommended to let the system configure the network settings automatically by choosing **Automatic** for **Configure IP**.

### **Bluetooth Connection**

### **Bluetooth Speaker**

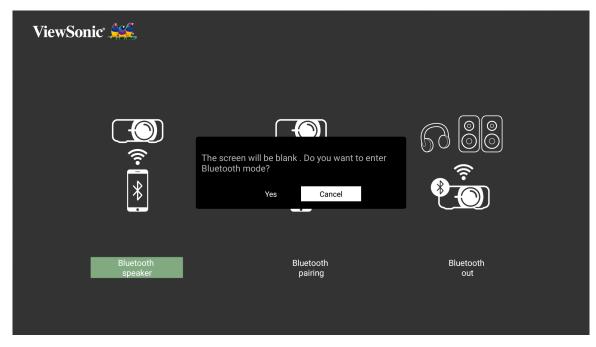
The projector is equipped with Bluetooth that allows the user to connect their device wirelessly for audio playback.

To connect and pair your device:

- 1. Go to: Home > Bluetooth.
- 2. Use the **Left** and **Right** directional buttons on the remote control to select **Bluetooth Speaker** or **Bluetooth Pairing**. Then press **OK** on the remote control.



**3.** When the below dialogue box appears, select **Yes** and press **OK** on the remote control to enter Bluetooth mode.



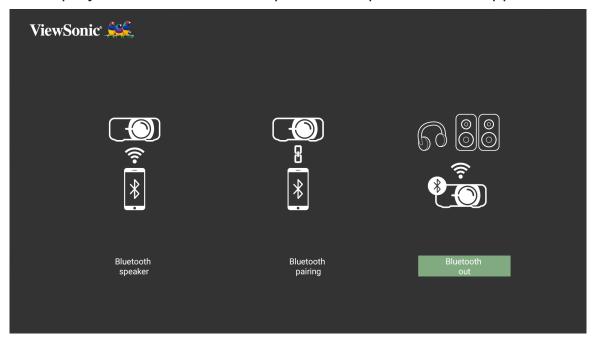
- **4.** A sound effect will be audible upon entering pairing mode.
- 5. Upon successful connection, another sound effect will be audible.

#### NOTE:

- Once initially paired, if both the projector and your device are powered on they will automatically connect via Bluetooth.
- The projector's name will be labeled as "PJ-XXXX".
- Only the **Power** and **Return** buttons can exit Bluetooth mode.
- If the Bluetooth connection is not successful after one (1) minute, the projector will return to Standby mode.

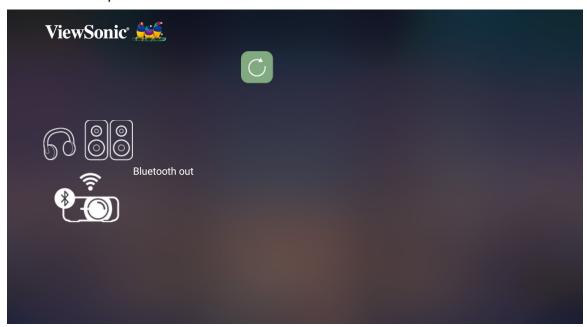
#### **Bluetooth Out**

Connect the projector to external headphones or speakers that support Bluetooth.



To connect and pair your device:

- 1. Go to: Home > Bluetooth.
- 2. Use the **Left** and **Right** directional buttons on the remote control to select the **Bluetooth Out** option.



**3.** The projector will search for nearby Bluetooth devices. Select your device from the list and press **OK** on the remote control.

# **Using the Projector**

# **Starting Up the Projector**

- **1.** Ensure the projector's power cord is properly connected to a power outlet.
- 2. Press the **Power** button to turn on the projector.

**NOTE:** The Status LED will change from a solid light to off during startup.

### **First Time Activation**

If the projector is activated for the first time, you will need to select your Preferred Language, Projection Orientation, Network Settings, and Source Input. Follow the on-screen instructions using the **OK** and **Up/Down/Left/Right** buttons on the remote control. When the "Finish" screen appears, this indicates the projector is ready to use.

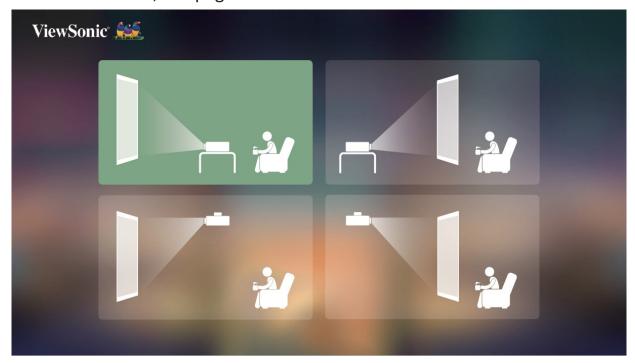
### **Image Focus**

Select the Focus button and press Right or Left to adjust the image until it is clear.



### **Projection Orientation**

Select the preferred projection orientation and press **OK** to confirm the selection. For more information, see page 15.



## **Preferred Language**

Select the desired language and press **OK** to confirm the selection.



### **Network Settings**

Select one of the available options. For more information, see page 24.



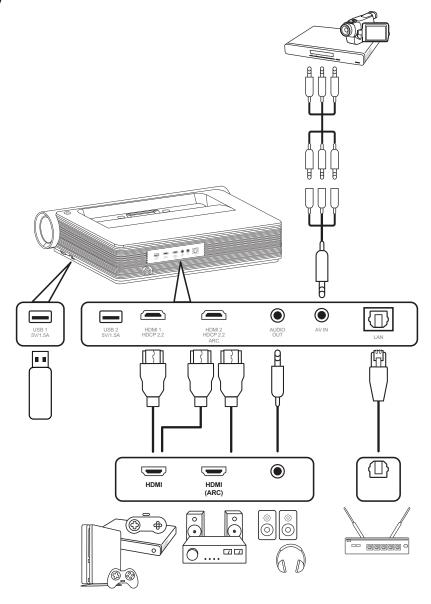
### **Source Input**

Quickly access the **Source Input** menu by pressing the **Down** button on the remote control when at the **Home Screen**. Additionally, you can press the **Source** button on the remote control.



# **Selecting an Input Source**

The projector can be connected to multiple devices at the same time. However, it can only display one full screen at a time.



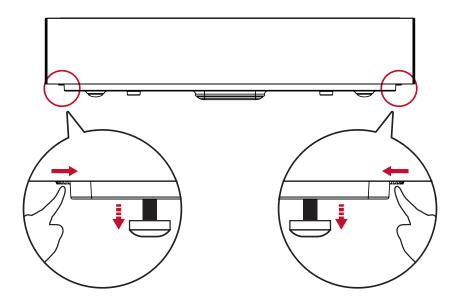
The projector will automatically search for input sources. If multiple sources are connected, press the **Source** button on the remote control to select the desired input, or press the **Down** button when at the **Home Screen** until the source list is displayed.

**NOTE:** Ensure the connected sources are also turned on.

# **Adjusting the Projected Image**

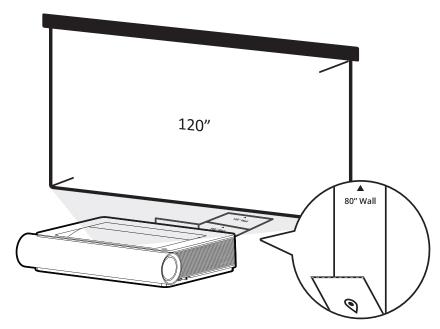
## Adjusting the Projector's Height and Projection Angle

The projector is equipped with two (2) adjustment feet. Adjusting the feet will change the projector's height and the vertical projection angle.



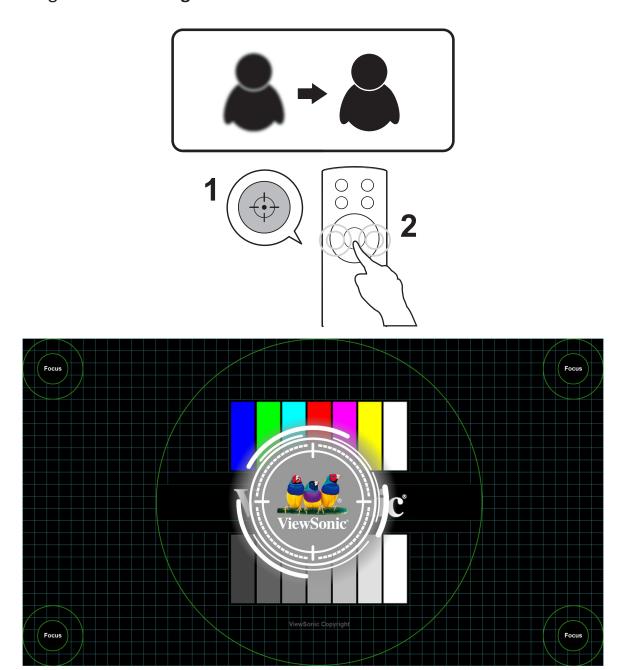
### **Setting Up the Desired Image Size**

The included Distance Card can be used to determine the desired image size.



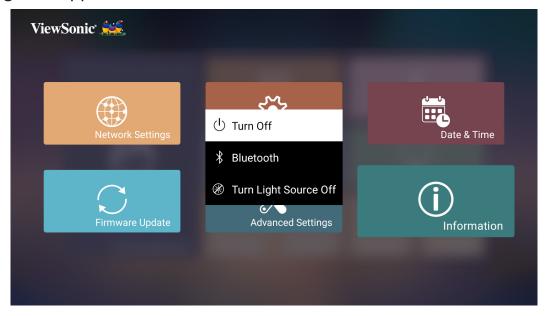
## **Fine-Tuning the Image Clarity**

You can improve and adjust the clarity of the image by pressing the **Focus** button, then using the **Left** and **Right** buttons on the remote control.



### **Shutting Down the Projector**

**1.** Press the **Power** button on the projector or remote control and the following message will appear:



- 2. Press the **Up/Down** buttons on the remote control to select **Turn Off** and press **OK** on the remote control.
- 3. The Status LED will turn solid red once turned off.

**NOTE:** When pressing **Power** on the remote control, you can choose from three (3) options: **Turn Off**, **Restart**, and **Bluetooth**.

### Input Source Selected - On-Screen Display (OSD) Tree

After your input source is selected, you can adjust the **Image Setting** and **Advanced** menus.

Main Menu	Sub-menu	Menu Option		
		Brightest		
		TV	]	
	Color Mode	Movie		
		Gaming		
		User		
		Off		
	   Wall Color	Pink		
	Wall Color	Yellow		
		Blue		
	Brightness	( 0~50)	]	
	Contrast	(0~100)		
Image Setting	Color Temp	6500K		
		7500K		
		9300K		
			Red Gain	(0~199)
			Green Gain	(0~199)
		User	Blue Gain	(0~199)
			Red Offset	(0~199)
			Green Offset	(0~199)
			Blue Offset	(0~199)
	Tint	(-50~50)		
	Saturation	(0~100)		
	Sharpness	(0~50)		

Main Menu	Sub-menu	l N	lenu Option
		1.8	
		2.0	
		2.2	
	Gamma	2.35	
		2.5	
		sRGB	
		Cubic	
			Red
	Color Management	Primary Color	Green
			Blue
Image Setting			Cyan
image Setting			Magenta
			Yellow
		Hue	(-50~50)
		Saturation	(0~100)
		Gain	(0~100)
		Full	
	Light Source Level	Standard	
		Eco	
	Test Pattern	ОК	
	Reset Current Color Settings	ОК	

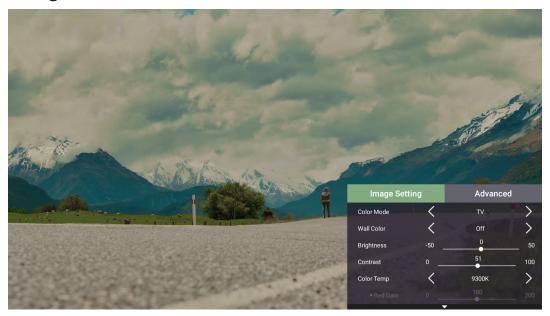
Main Menu	Sub-menu	M	enu Option
		Auto	
		4:3	
	Aspect Ratio	16:9	
		16:10	
		Native	
	HDR	Auto	
	ПОК	SDR	
		Low	
	EOTF	Mid	
		High	
		Low	
	Frame Internalation	Mid	
	Frame Interpolation	High	
		Off	
Advanced	HDMI Range	Auto	
		Full	
		Limited	
	HDMI Version	HDMI 2.0	
		HDMI 1.4	
			Auto
		3D Sync	Disable
			Frame
	3D Settings		Sequential
			Frame
			Packing
			Top-Bottom
		3D Sync Invert	Side-by-Side
			Disable
			Invert

Main Menu	Sub-menu	Menu Option		
			Movie Music	
				120Hz
		Audio Mode		500Hz
			User	1500Hz
				5000Hz
				10000Hz
		Audio Volume	(0~50)	]
	harman/kardon	Mute	Enable	
		IVIACE	Disable	
		Audio Out	Internal Speaker	
			Headphone	
			HDMI ARC	
Advanced			Coaxial	
		Digital Output Format	PCM	
			RAW	
	Keystone	4 Corner	Disable	_
			Enable	
		4 Corner Adjustment		
		Warping	Disable	
	Warping		Enable	
	wai ping	Warping Adjustment		
	Information	Source		
		Resolution		
		3D Format		
		HDR/HLG		

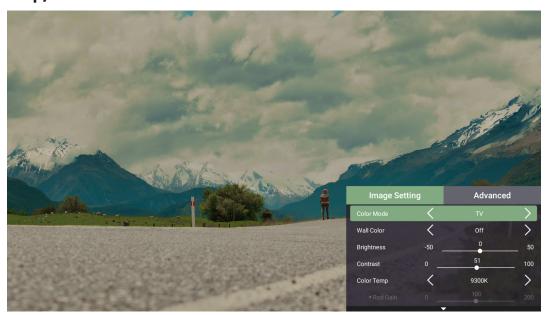
### **Image Setting Menu**

To access the **Image Setting** menu:

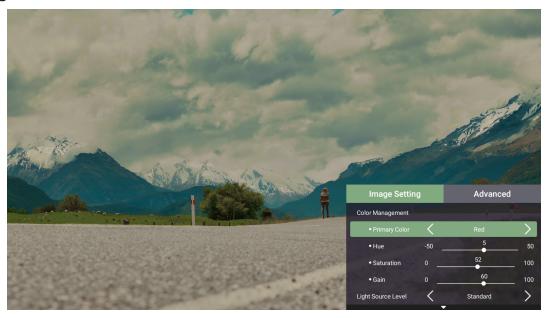
**1.** Press **Setting** on the remote control.



2. Use the **Up/Down** buttons to select a menu.



**3.** Then use the **Left/Right** buttons to enter the sub-menu(s) and/or adjust the settings.



**4.** Press the **Return** button to go to the previous menu or exit.

Menu Option	Description	
	The projector is preset with several predefined picture modes so that you can choose one to suit your operating environment and input signal.	
	Brightest  Maximizes the brightness of the projected image. This mode is suitable for environments where extra-high brightness is required (i.e., well-lit rooms).	
Color Mode	TV Optimized for viewing sports in well-lit environments.	
Color Mode	Gaming Designed for playing video games.	
	Movie Appropriate for colorful movies, video clips from digital cameras, or DVs through the PC input. Best for low-light environments.	
	User Recalls the customized user settings.	
Wall Color	Wall Color feature can help correct the projected picture's colors to prevent possible color difference between the source and projected pictures if you are projecting onto a colored surface such as a painted wall which may not be white.	
Brightness	The higher the value, the brighter the image. Lower values will result in a darker image.	
	-30 50 +80	

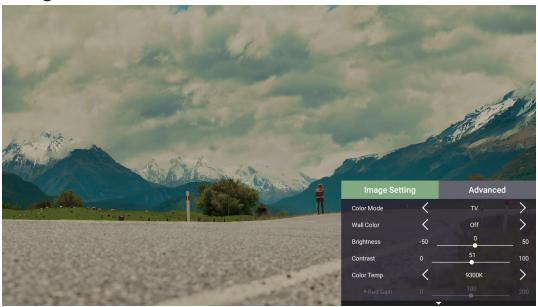
Menu Option	Description		
Contrast	Use this to set the peak white level after you have previously adjusted the <b>Brightness</b> setting to suit your selected input and viewing environment.		
	-30 0 +40		
	Select the color temperature setting.		
	6500K: Maintains normal white coloring.		
Color Temp	• 7500K: A higher, cooler color temperature than 6500K.		
Color lemp	• 9300K: The highest color temperature; makes the image appear the most bluish-white.		
	<ul> <li>User Color: Adjust red, green, and blue values as desired.</li> </ul>		
Tint	The higher the value, the more greenish the picture becomes. The lower the value, the more reddish the picture becomes.		
	Refers to the amount of that color in a video picture.		
Caturation	Lower settings produce less saturated colors; in fact,		
Saturation	a setting of "0" removes that color from the image entirely. If the saturation is too high, that color will be		
	overpowering and unrealistic.		
Sharpness	A high value results in a sharper picture; a low value softens the picture.		
Gamma	Reflects the relationship between input source and picture brightness.		

Menu Option	Description
Color Management	Only in permanent installations with controlled lighting levels such as: boardrooms, lecture halls, or home theaters should <b>Color Management</b> be considered.  Red  Yellow  Green  White  Magenta  Cyan  Blue
	Color Management provides fine color control adjustment to allow for more accurate color reproduction, should you require it.
	If you have purchased a test disc, which contains various color test patterns and can be used to test the color presentation on monitors, TVs, projectors, etc., you can project any image from the disc on the screen and enter the <b>Color Management</b> menu to make adjustments.
Light Source Level	Select the suitable power consumption of the laser.
Test Pattern	Test the color presentation of the projector.
Reset Current Color Settings	Return current color settings to their default values.

### **Advanced Menu**

To access the **Advanced** menu:

**1.** Press **Setting** on the remote control.



2. Press the Right button to access the Advanced menu.



**3.** Use the **Up/Down** buttons to select a menu.



- **4.** Then use the **Left/Right** buttons to enter the sub-menu(s) and/or adjust the settings.
- **5.** Press the **Return** button to go to the previous menu or exit.

Menu Option	Description
	The <b>Aspect Ratio</b> is the ratio of the image width to the image height. With the advent of digital signal processing, digital display devices, like this projector, can dynamically stretch and scale the image output to a different aspect than that of the image input signal. <b>NOTE:</b> Only supports HDMI signal input.
Aspect Ratio	Auto Scales an image proportionally to fit the projector's native resolution in its horizontal width. This is suitable for the incoming image which is neither 4:3 nor 16:9 and you want to make the most use of the screen without altering the image's aspect ratio.
	4:3 Scales an image so that it is displayed in the center of the screen with a 4:3 aspect ratio. This is most suitable for 4:3 images like computer monitors, standard definition TV, and 4:3 aspect DVD movies, as it displays them without aspect alteration.
	16:9 Scales an image so that it is displayed in the center of the screen with a 16:9 aspect ratio. This is most suitable for images which are already in a 16:9 aspect, like high definition TV.
	<u>16:10</u>
	Scales an image so that it is displayed in the center of the screen with a 16:10 aspect ratio. This is most suitable for images which are already in a 16:10 aspect.

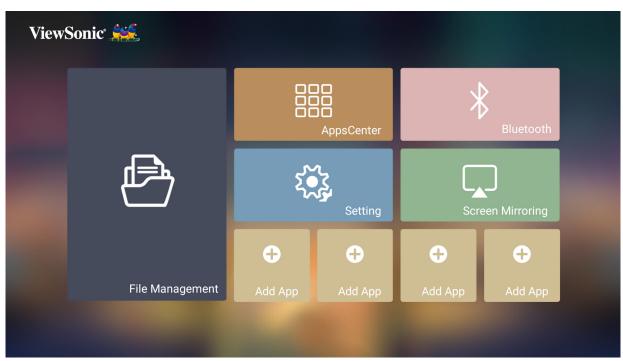
Menu Option	Description
Aspect Ratio	Native Projects the image as its original resolution and resizes it to fit within the display area. For input signals with lower resolutions, the projected image will be displayed in its original size.
HDR	The projector supports HDR imaging. It can automatically detect the dynamic range of the source from the <b>HDMI 1</b> & <b>2</b> ports, and optimize settings to reproduce contents under a wide range of light conditions.
EOTF	Automatically adjusts the brightness levels of your image according to the input source. You can also manually select a brightness level to display better picture quality.
	<b>NOTE:</b> This function is not available when <b>SDR</b> is selected in the <b>HDR</b> menu.
Frame Interpolation	Smooths the picture quality of high speed moving objects. This is especially for users who enjoy fast paced sporting events.
HDMI Range	Select a suitable color range according to the color range setting of the connected output device.  • Full: Sets the color range from 0~255.  • Limited: Sets the color range from 15~235  • Auto: Sets the projector to detect the range of the input signal automatically.
HDMI Version	Select the preferred HDMI version.
	Enables you to enjoy 3D movies, videos, and sporting events in a more realistic way by presenting the depth of the images while wearing 3D glasses.
3D Settings	Adjust and choose from: Auto, Disable, Frame Sequential, Frame Packing, Top-Bottom, Side-by-Side.
	Allows for correction if the 3D image depth is inversed.
harman/kardon	Adjust the audio settings.

Menu Option	Description
	4 Corner Enable/Disable 4 Corner Adjustment.
	4 Corner Adjustment
	Adjust each corner individually for maximum projection flexibility.
Keystone	ViewSonic*  OK
Warning	Configure the geometric distortion of the projector's images when the images are projected onto screens which have a kind of uneven surface such as a cylinder, a spherical shape, etc.
Warping	NOTE: 4 Corner Adjustment will be disabled if Warping is enabled.
Information	
Information	Shows Input Source, Resolution, 3D format, and HDR.

# **Operating the Projector**

### **Home Screen**

The **Home Screen** is displayed every time you start the projector. To navigate the **Home Screen**, simply use the directional buttons on the remote control. You can return to the main **Home Screen** at any time by pressing the **Home** button on the remote control, regardless of what page you are on.



Menu	Description	
File Management	Provides a user interface to manage files and folders.	
Apps Center	Access and view all the applications you have installed.	
Bluetooth	Select the appropriate Bluetooth mode.	
Setting	Manage various categories such as: Network settings, Basic and Advanced settings, Date & Time, Firmware update, and System Information.	
Screen Mirroring	Mirror your personal device's screen through the projector.	
Add App	Select your favorite Apps and add them to the <b>Home Screen</b> .	

# Home Screen - On-Screen Display (OSD) Menu Tree

Main Menu	Sub-menu		Menu Option	
File Management				
Apps Center				
Bluetooth				
			Disable	
				SSID:
	Network Settings		Enable	Configure IP
		Wi-Fi		IP Address
				Subnet Mask
				Default
				Gateway
Settings				DNS Server
				Others
		Wired LAN	Configure IP	Automatic
				Manual
			IP Address	xxx.xxx.xxx
			Subnet Mask	xxx.xxx.xxx
			Default Gateway	xxx.xxx.xxx
			DNS Server	xxx.xxx.xxx

Main Menu	Sub-menu		Menu Option					
			English					
			French	7				
			German	1				
			Italian	1				
			Spanish					
			Russian					
			繁體中文					
			簡體中文					
			日本語	Disable Enable Disable Enable				
			韓語	Enable  Disable				
			Swedish	Enable  Disable				
		Language	Dutch					
			Turkish					
			Czech					
			Portuguese					
			Thai					
			Polish					
Settings	Basic Settings		Finnish					
			Arabic	Enable  Disable				
			Indonesian					
			Hindi	Enable  Disable				
			Vietnam	Enable  Disable				
			Greek					
			Front Table	_				
		Projector	Front Ceiling	_				
		Projection	Rear Table	_				
			Rear Ceiling					
			4 Corner					
		Keystone		Enable				
			4 Corner Adjustment					
			Warping	Disable				
		Warping	vvaihiiik	Enable				
						,, b, b	Warping Adjustment	

Main Menu	Sub-menu	Menu Option				
		Focus	ОК			
	Pasis Sattings	Five Direct actions	Disable			
	Basic Settings	Eye Protection	Enable			
		Test Pattern	ОК	Disable		
		Automatic Date &	Disable			
		Time	Enable			
		Date				
	Date & Time	Time				
		Time Zone				
		Time Format	12 hours			
		Time Format				
		Software Update Online				
Settings	Firmware	Software Update by USB  OTA Reminder  Disable Enable				
	Upgrade		Disable			
		Software Version				
			Disable			
		Power On Source	HDMI 1			
			HDMI 2			
		Power On/Off Ring	On			
	Advanced Settings	Tone	Off			
	Jettings		Direct Power Co	Disable		
		Auto Dower On	Direct Power On	Enable		
		Auto Power On	CEC	Disable		
			CEC	Enable		

Main Menu	Sub-menu		Menu Option	
				Disable
			Auto Power Off	10 minutes
			Auto Power On	20 minutes
				30 minutes
				Disable
				30 minutes
		Smart Energy		1 hour
		Smart Energy	Sloop Timor	2 hours
			Sleep Timel	3 hours
				4 hours
				8 hours
				12 hours
		Power Saving	Enable	
			Fower Saving	Disable
Settings	Advanced		Audio Mode	Movie
Settings	Settings			Music
				User
			Volume	(0~50)
			Volume  Mute  Audio Out  Digital Output Format  Full	Disable
				IVIACC
		harman/kardon		Internal Speaker
			Audio Out	Headphone
				HDMI ARC
				Coaxial
			Digital Output	PCM
			1	RAW
			Full	
		Light Source Level	Standard	]
			Eco	]

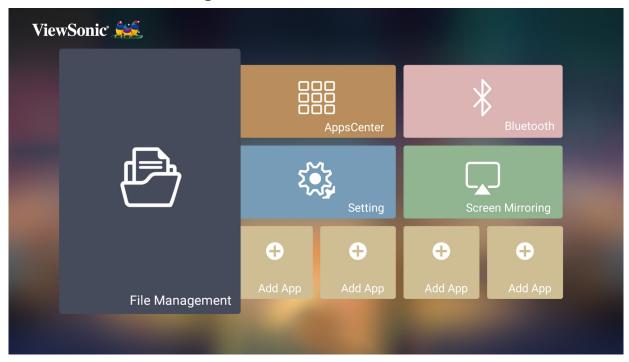
Main Menu	Sub-menu		Menu Option	
		High Altitude	Disable	
		Mode	Enable	
	Advanced	Reset Settings	ОК	
	Settings	heset settings	Cancel	
		Reset To Factory	ОК	
		Default	Cancel	
Settings		Light Source Hours		
		System Version		
	Information	Memory		
		Information		
		Network Mac		
		Address		
		Wi-Fi Mac Address		
		Serial Number		
Screen				
Mirroring				
Add App				

### **Menu Operations**

### File Management

Easily manage files and folders.

1. Select: Home > File Management.



**2.** Select a device on the source list: USB, Local Storage, etc. Use the direction buttons to select the desired file. Then press **OK** on the remote control to open the selected file.



**3.** Press the **Return** button to go to a previous a level.

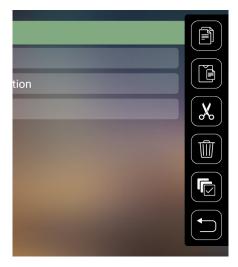
**NOTE:** Press the **Home** button on the remote control to return to the **Home Screen** at anytime.

#### How to Edit a File

- 1. While in File Management, press and hold the OK button for three (3) seconds.
- **2.** A check box will appear at the front of each file. Use the direction buttons and press **OK** to select one or more files.



**3.** By pressing the **Right** button, Copy, Paste, Cut, Delete, Select All, and Return boxes will be displayed.



- **4.** Select your desired action and press **OK** to execute.
- **5.** If you are Copying or Cutting, select your destination folder to complete the process.

#### **How to Use Control Bar Buttons**

The Control Bar buttons will appear on screen if a video, music, or photo file are selected to be opened.

	Picture		Video		Music
K	Back	K	Back	K	Back
0	Play	Ø	Rewind	0	Play
	Next	0	Play	•	Pause
0	Zoom in	0	Pause		Next
Q	Zoom out		Fast Forward	<b>**</b>	Shuffle
5	Rotate (left)	(1)	Next	\$	Repeat All
•	Rotate (right)			4	Repeat One
		-			Play List
				<b>(i)</b>	Information

### **Tips for Using USB**

When using USB for reading and/or storage please keep in mind the following:

- **1.** Some USB storage devices may not be compatible.
- 2. If you use an USB extension cable, the USB device may not recognize the USB.
- **3.** Only use USB storage devices formatted with Windows FAT32 or NTFS file system.
- **4.** Larger files will need extra time to load.
- 5. Data on USB storage devices may be damaged or lost. Back up important files.

### **Supported File Formats**

## Supported Office formats:

	Item	Indicators
Document	doc/docx	Able to open and read documents in doc/docx
viewing function	xls/xlsx	Able to open and read documents in xls/xlsx
	ppt/pptx	Able to open and read documents in ppt/pptx
	Pdf	Able to open and read documents in pdf
Supporting Interface Language	Supporting Interface 44 languages	English, Simplified Chinese, Chinese (TW), Chinese (HK), Spanish (LA), French (EU), PT (EU), PT (BR), German, Russian, Italian, Swedish, Spanish (EU), Korean, Arabic, Farsi, Serbian, Bosnian, Macedonian, Bulgarian, Ukrainian, Greek, Norwegian, Danish, Czech, Hungarian, Slovak, Polish, Romanian, Finnish, Estonian, Latvian, Lithuanian, British English, Slovenian, Croatian, Turkish, Vietnamese, Bahasa Indonesia, Dutch, Malay, Thai, Hindi, Hebrew, Burmese, Catalan.

## Supported Multimedia formats:

Extension		Codec
ovi	Video	H.264, H.265
.avi	Audio	MP3
.mp4		
.m4v	Video	H.264, H.265/MPEG 4
.mov		
.mkv	Video	H.264, H.265
.ts	Video	H.264, H.265, MPEG2
.trp		
.tp	Audio	MP3
.mts	Audio	IMP5
.m2ts		
.vob	Video	MPEG1, MPEG2
dov.	Audio	DVD-LPCM
.mpg	Video	MPEG1

### Supported Photo formats:

Format	Туре	Maximum Resolution
.jpg/.jpeg	Progressive JPEG	7680 x 4320
	Baseline JPEG	7680 x 4320
.bmp		9600 x 6400
.png		7680 x 4320

# Supported External Connected Device formats:

Device	Support Size (Max. Size)	NTFS Format		FAT32 Format		exFAT	
		Read	Write	Read	Write	Read	Write
USB Memory Stick	256 GB	V	N/A	V	V	N/A	N/A
USB HDD	2 TB	V	N/A	V	V	N/A	N/A

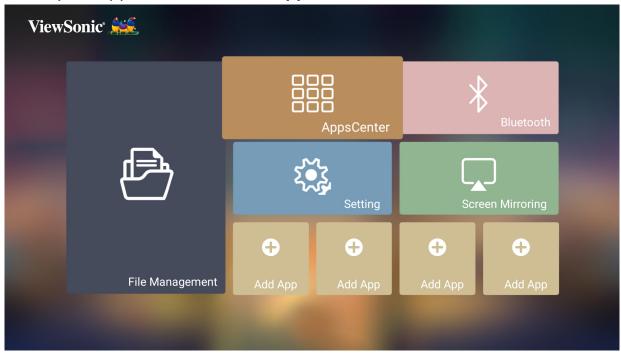
### **NOTE:**

- Windows 10 built-in format tool only supports FAT32 format up to 32 GB.
- Firmware upgrade only supports FAT32 format.

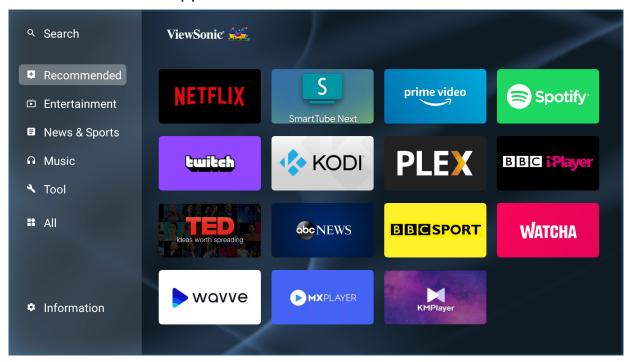
#### **Apps Center**

View, launch, and uninstall Apps.

**1.** To view your Apps, select: **Home > Apps Center**.



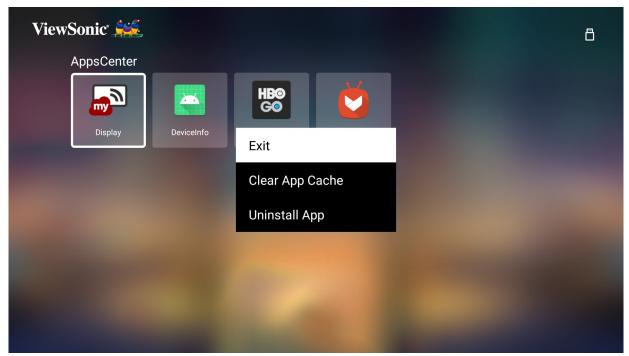
**2.** Use the direction buttons to select the desired App. Then press **OK** on the remote control to launch the App.



**NOTE:** Press the **Home** button on the remote control to return to the **Home Screen** at anytime.

### **To Uninstall Apps**

- 1. Open the Apps Center by selecting: Home > Apps Center.
- 2. Use the directional buttons to select the desired App.
- **3.** Press and hold **OK** on the remote control for three (3) seconds. The below dialogue box will appear:

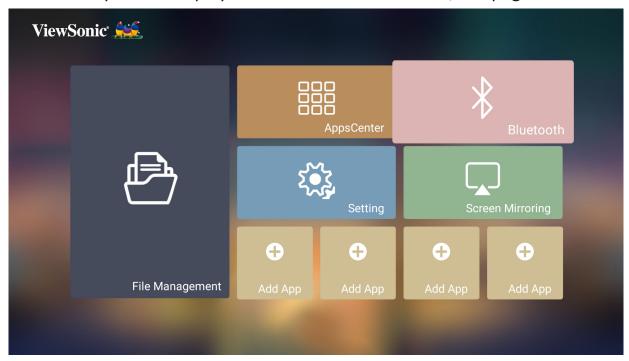


**4.** Select **OK** to uninstall the App.

**NOTE:** Press the **Home** button on the remote control to return to the **Home Screen** at anytime.

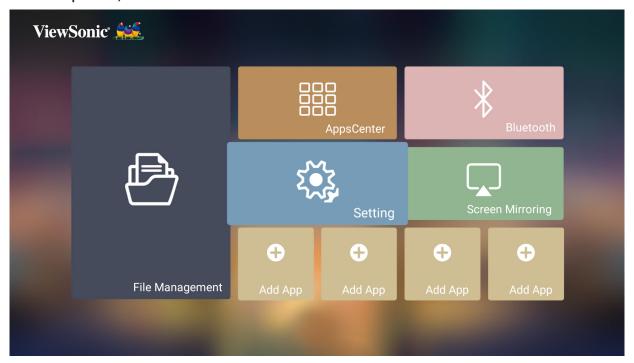
### **Bluetooth**

The projector is equipped with Bluetooth that allows the user to connect their device wirelessly for audio playback. For more information, see page 28.



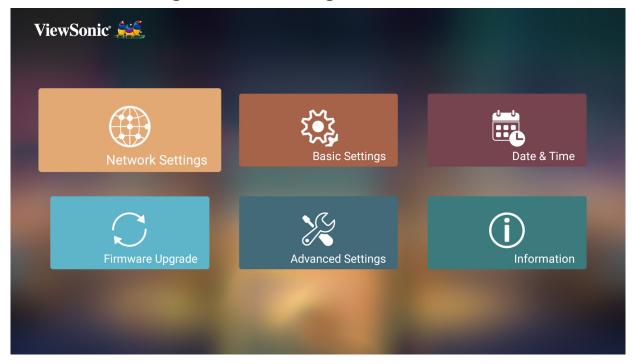
### **Setting**

Under **Setting** you can adjust Network, Basic, and Advanced Settings, Date & Time, Firmware Update, and view Information.



### **Network Settings**

1. Select: Home > Setting > Network Settings.



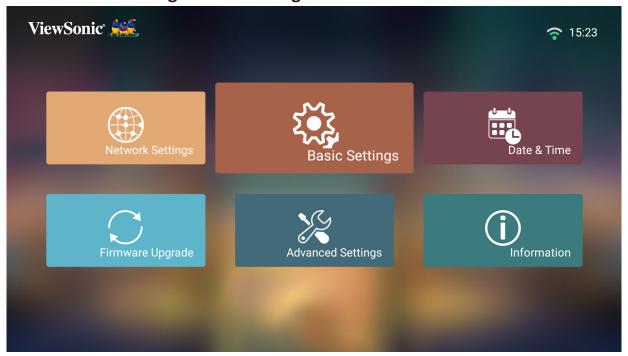
2. Choose from one of the available options: Wi-Fi or Wired LAN.



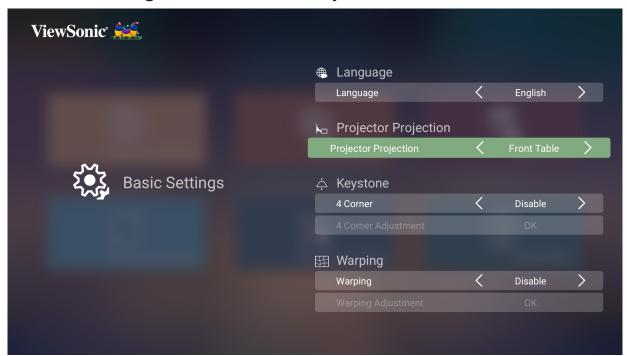
**3.** To setup a Wireless or Wired LAN Connection, see "Connecting to Networks" on page 24.

#### **Basic Settings**

1. Select: Home > Setting > Basic Settings.



2. Use the **Up** and **Down** buttons to select the desired option and press **OK**. Then use the **Left** and **Right** buttons to make adjustments or selections.



**3.** To return to a previous menu press the **Return** button.

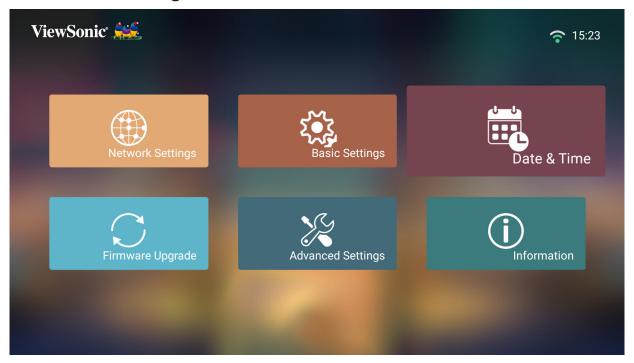
Menu	Description
Language	Select your desired language.
Projector Position	Select the preferred projection position.
	4 Corner
	Enable/Disable 4 Corner Adjustment.
Keystone	4 Corner Adjustment
	Adjust each corner individually for maximum projection flexibility.
Warping	Image adjustment for curved surfaces.
	Adjust the focus of the screen image.
Focus	Use the <b>Directional</b> buttons on the remote control to adjust the focus.
Evo Protoction	To protect eyes from the direct light of the projector, when an object gets close to the lens, a sensor will detect it and automatically turn off the light.
Eye Protection	<b>NOTE:</b> When the Eye Protection feature is activated, press any button on the remote control to cancel it.
Test Pattern	Test the color presentation of the projector and/or adjust the focus of the projected image.

#### **Date & Time**

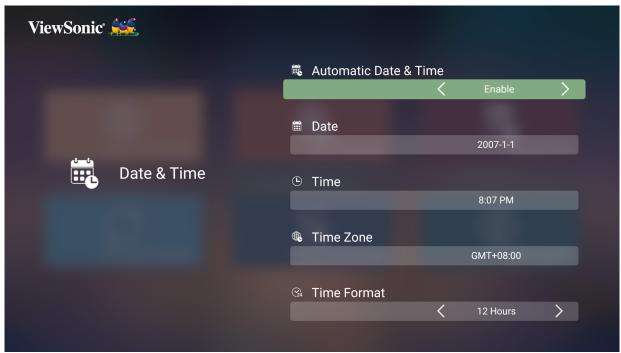
Adjust Date, Time, Time Zone, and Time Format.

**NOTE:** The time is displayed in the top-right corner after connecting to the Internet.

1. Select: Home > Setting > Date & Time.



2. Use the **Up** and **Down** buttons to select the desired option and press **OK**. Then use the **Left** and **Right** buttons to make adjustments or selections.



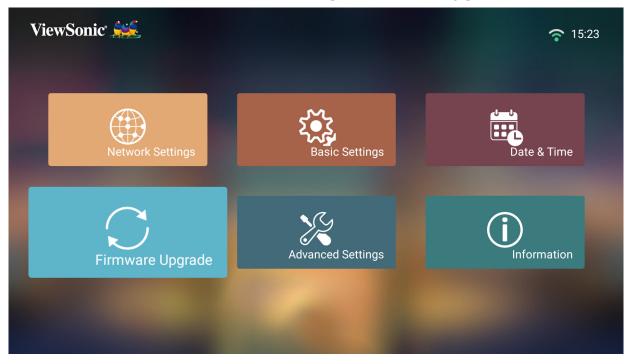
Menu	Description
	Users can synchronize the date and time automatically after connecting to the Internet.
A Level's Date C Time	<u>Enable</u>
Automatic Date & Time	Turn on synchronization.
	<u>Disable</u>
	Turn off synchronization.
Time Zone	Select your desired location. Once connected to a network, the time will be updated to the correct time.
	Select a different display time format.
Time Format	12 Hours 12-hour clock.
	24 Hours 24-hour clock.

#### Firmware Upgrade

Users can update the firmware by internet or USB, and check the version number.

**NOTE:** Do not unplug the power cord, USB, or disconnect from the Internet during the upgrading process.

- **1.** Before entering the **Firmware Upgrade** menu, ensure the projector is connected to the Internet.
- 2. To enter the menu, select: Home > Setting > Firmware Upgrade.



### **Firmware Update Online**

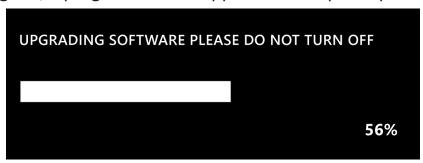
1. Go to: Home > Setting > Firmware Upgrade > Software Update Online.



- **2.** Select **Enter** by pressing **OK** on the remote control.
- **3.** The system will check the ViewSonic website (OTA) and display the below dialog message if there is new Firmware.



**4.** After selecting **Yes**, a progress bar will appear as the update process begins.



- **5.** After reaching 100% the projector will restart and the screen will turn to black for a few minutes. The whole process will take about 10 minutes.
- **6.** After updating the Firmware, it will take a few minutes to restart the projector.

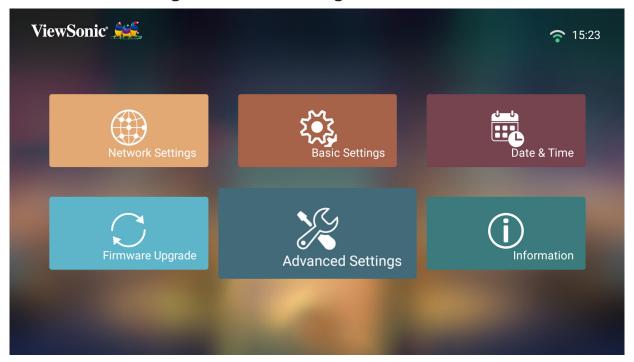
#### Firmware Update by USB with FAT32 Format

**NOTE:** NTFS format, read only.

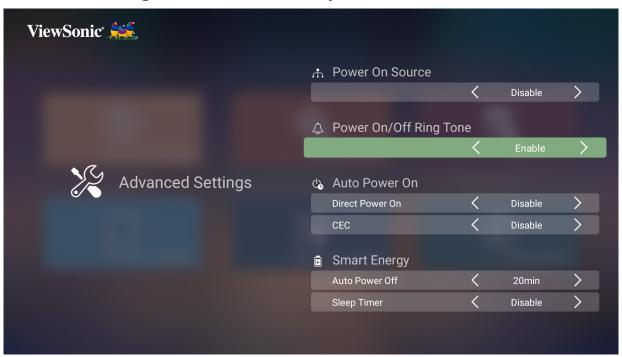
- **1.** Download the latest version from the ViewSonic website and copy the file to a USB device.
- 2. Plug the USB into the projector, then go to: Home > Setting > Firmware Upgrade > Software Update By USB.
- **3.** Select **Enter** by pressing **OK** on the remote control.
- **4.** The system will detect the Firmware version and display the above dialog message.
- **5.** After selecting **Yes**, a progress bar will appear as the update process begins.
- **6.** After reaching 100% the projector will restart and the screen will turn black for a few minutes. The whole process will take about 10 minutes.
- **7.** After updating the Firmware, it will take a few minutes to restart the projector.

#### **Advanced Settings**

1. Select: Home > Setting > Advanced Settings.



2. Use the **Up** and **Down** buttons to select the desired option and press **OK**. Then use the **Left** and **Right** buttons to make adjustments or selections.



**3.** To return to a previous menu press the **Return** button.

Menu	Description	
Power On Source	Allows the user to enter the desired source directly after turning on the projector.	
Power On/Off Ring Tone	Enable or disable the power on/off ring tone.	
Auto Power On	Direct Power On  Turn on the projector automatically once plugged into an outlet.  CEC  This projector supports CEC (Consumer Electronics Control) function for synchronized power on/off operation via HDMI connection. That is, if a device that also supports CEC function is connected to the HDMI input of the projector, when the projector's power is turned off, the power of the connected device will also be turned off automatically. When the power of the connected deice is turned on, the projector's power will be turned on automatically.  NOTE: Ensure both the projector's and the connected device's CEC function are	
	turned on. If the projector does not automatically power on, please turn off the projector first, then it will work.	
	Auto Power Off	
Smart Energy	The projector can turn off automatically after a set period of time once no input source is detected.	
	Sleep Timer	
	Turn off automatically after a set period of time.	
	Power Saving	
	Lower power consumption if no input source is detected after five (5) minutes.	

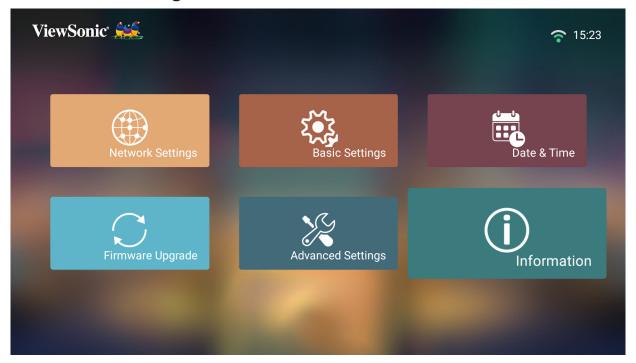
Audio Mode  Movie: Default audio mode.  Music: Tuned for music playback.  User: Allows the user to customize the audio equalizer.  NOTE: In Custom mode, 120Hz, 500Hz, 1500Hz, 5000Hz, and 10000Hz can be selected.  Audio Volume  Adjust the volume from 0 to 50.  Mute  Mute or unmute the volume.  Audio Out  Switch between audio sources.  Internal: Play sound from the projector.  Headphone: Connect the projector with your headphone via 3.5 mm jack.  HDMI ARC: Connect a speaker or amplifier to the HDMI 2 ARC port of the projector.  Coaxial: Connect an external speaker via a coaxial cable.	Menu	Description
capic.		<ul> <li>Movie: Default audio mode.</li> <li>Music: Tuned for music playback.</li> <li>User: Allows the user to customize the audio equalizer.</li> <li>NOTE: In Custom mode, 120Hz, 500Hz, 1500Hz, 5000Hz, and 10000Hz can be selected.</li> <li>Audio Volume</li> <li>Adjust the volume from 0 to 50.</li> <li>Mute</li> <li>Mute or unmute the volume.</li> <li>Audio Out</li> <li>Switch between audio sources.</li> <li>Internal: Play sound from the projector.</li> <li>Headphone: Connect the projector with your headphone via 3.5 mm jack.</li> <li>HDMI ARC: Connect a speaker or amplifier to the HDMI 2 ARC port of the projector.</li> </ul>

Menu	Description	
harmon/kardon	Digital Output Format  Switch to a different audio file format.  NOTE:  Only available for HDMI ARC.  If you use Bluetooth Out function, the projector will automatically connect to the output audio device.  If you want you play music from an output device to the internal projector speaker, please forget your Bluetooth speaker first.  ViewSonic	
High Altitude Mode	It is recommended that you use High Altitude Mode when your environment is between 1,500-3,000 m above sea level, and a temperature between 5°C-25°C.  NOTE: If you use this projector under other extreme conditions excluding the above, it may display auto shut-down symptoms, which is designed to protect your projector from over-heating. In cases like this, you should switch to High Altitude Mode to solve these symptoms. However, this is not to state that this projector can operate under any and all harsh or extreme conditions.	

Menu	Description		
	Reset the Settings to default.		
Reset Settings	NOTE: Language, High Altitude Mode, Projector Position, Network Settings, All installed Apps in the Apps Center, Add App, Bluetooth, 4 Corner Adjustment, Warping, and Light Source Hours will remain unchanged.		
	Factory reset.		
Reset to Factory Default	NOTE: Light Source Hours will remain unchanged.		

#### **Information**

1. Select: Home > Setting > Information.



2. View system status and information.

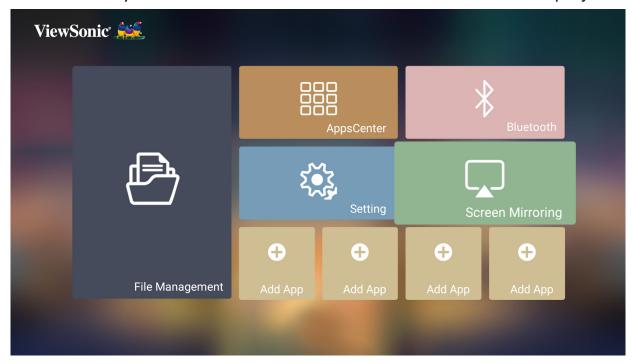


**NOTE:** Press the **Home** button on the remote control to return to the **Home Screen** at anytime.

# **Screen Mirroring**

Mirror your personal device's screen. To setup wireless Screen Mirroring, see page 23.

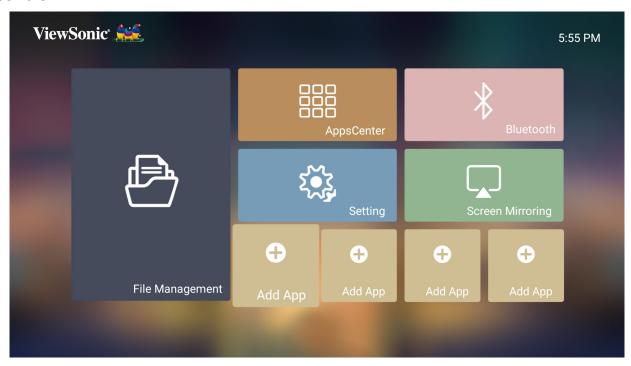
**NOTE:** Ensure your device is connected to the same network as the projector.



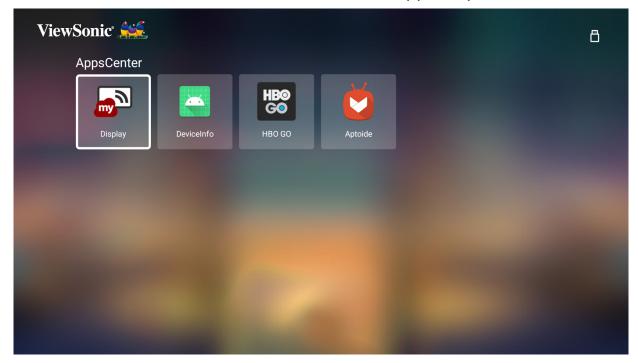
#### **Adding Apps**

Add your favorite Apps to the **Home Screen**.

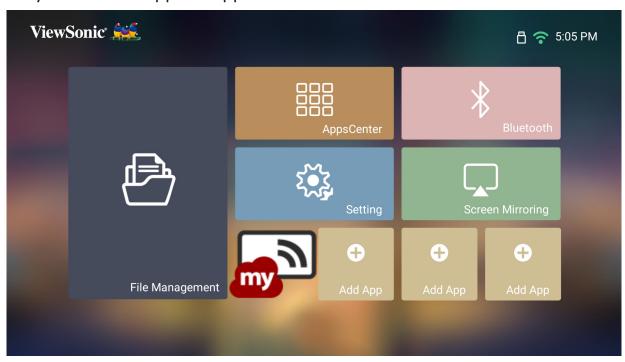
**1.** From the **Home Screen**, select **Add App** and then press **OK** on the remote control.



2. Use the directional buttons to select the desired App and press OK.

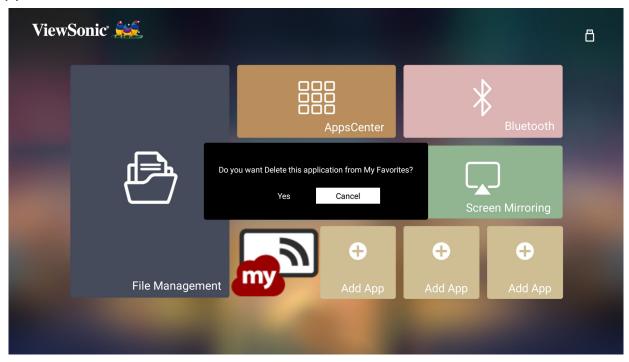


**3.** Now your favorite App will appear on the **Home Screen**.



#### **Delete Apps From the Home Screen**

- **1.** From the **Home Screen**, select the App you want to delete and press and hold **OK** for three (3) seconds.
- **2.** The message, "Do you want to Delete this application from My Favorites?" will appear.



**3.** Select **Yes**, and press **OK** to delete the App.

# **Appendix**

# **Specifications**

Item	Category	Specifications
	Туре	0.47" 4K-UHD
	Display Size	65"~150"
	Throw Distance	0.082 m~0.520 m (100"@0.234 m)
Projector	Lens	F=3.2, f=2.335 mm
	Optical Zoom Fixed	
	Lamp Type	Laser
	Display Color	1.07 Billion Colors
Input Signal	HDMI	fh: 15K~135kHz, fv:23~120Hz,
Docalution	Native	3840 x 2160
Resolution	Support	VGA (640 x 480) to 4K (3840 x 2160)
Local Storage	Total	32 GB
Local Storage	Available	26 GB
	HDMI	2 (HDMI 2.0, HDCP 1.4/2.2)
	AV IN	1
Input	USB Type A	2 (USB 2.0 Reader)
	RJ45 Input	1
	Wi-Fi Input	1 (5G)
	Audio Out (3.5 mm)	1
Output	Speaker	10W tweeter x 2 + 15W woofer x 2
	USB Type A (Power)	2 (USB 2.0, 5V/1.5A)
Power Adapter <sup>1</sup>	Input Voltage	DC IN 100-240V, 50/60 Hz (auto switch)
Operating	Temperature	0°C to 40°C (32°F to 95°F)
Conditions	Humidity	0% to 90% (non-condensing)
Dimensions Physical (W x H x D)		451 x 100 x 332 mm (17.76" x 3.94" x 13.07")
Weight	Physical	6.8 kg (14.98 lbs)
Power	On	250W (Typical)
Consumption	Off	< 0.5W (Standby)

<sup>&</sup>lt;sup>1</sup> Please use the power adapter from ViewSonic® or an authorized source only.

# **Timing Chart**

# **HDMI Video Timing**

Timing	Resolution (dots)	Refresh Rate (Hz)	
SDTV (480i)	720 x 480	60	
SDTV (480p)	720 x 480	60	
SDTV (576i)	720 x 576	50	
SDTV (576p)	720 x 576	50	
HDTV (720p)	1280 x 720	50 / 60	
HDTV (1080P)	1920 x 1080	24 / 25 / 30 / 50 / 60	
HDTV (1080i)	1920 x 1080	50 / 60	
UHDTV (4K)	3840x2160	24 / 25 / 30 / 50 /60	
VGA	640 x 480	59 / 67/ 72 / 75 / 85	
720 x 400	720 x 400	70	
SVGA	800 x 600	56 / 60 / 72 / 75 / 85 / 120	
832x624	832x624	75	
XGA	1024 x 768	60 / 70 / 75 / 85	
1024x576	1024x576	60	
XGA+	1152 x 864	75	
1152x870	1152x870	75	
WXGA	1280 x 768	60 / 75 / 85	
WXGA	1280 x 800	60 / 75 / 85	
SVGA	1280 x 1024	60 / 75 / 85	
1280 x 720	1280 x 720	120	
1280 x 960	1280 x 960	60 / 85	
HD	1360 x 768	60	
WXGA+	1440 x 900	60 / 75 / 85	
1400X1050	1400X1050	60	
1600x1200	1600x1200	60	
WSXGA+	1680x1050	60	
WUXGA	1920 x 1200	60	

# **HDMI PC Timing**

Resolution	tion Refresh Rate (Hz) Horizontal Frequency (KHz)		Dot Clock Frequency (MHz)
	59.940	31.469	25.175
	72.809	37.861	31.500
640 x 480	75	37.500	31.500
	85.008	43.269	36
	119.518	61.910	52.500
720 x 400	70.087	31.469	28.3221
	56.250	35.156	36
	60.317	37.879	40
000 600	72.188	48.077	50
800 x 600	75	46.875	49.500
	85.061	53.674	56.250
	119.854	77.425	83
	60.004	48.363	65
	70.069	56.476	75
1024 x 768	75.029	60.023	78.750
	84.997	68.667	94.500
	119.804	98.958	137.750
1152 x 864	75	67.500	108
	60	47.396	68.25
4200 760	59.870	47.776	79.5
1280 x 768	74.893	60.289	102.25
	84.837	68.633	117.50
	59.810	49.702	83.500
1280 x 800	74.934	62.795	106.500
	84.880	71.554	122.500
	60.020	60	108
1280 x 1024	75.025	79.976	135
	85.024	91.146	157.500
1360 x 768	60.015	47.712	85.500
1366 x 768	60.015	47.712	85.500
1400 x 1050	59.978	65.317	121.750

Resolution	Refresh Rate (Hz)	Horizontal Frequency (KHz)	Dot Clock Frequency (MHz)
	60	55.469	88.75
1440 x 900	59.887	55.935	106.500
1440 X 900	74.984	70.635	136.75
	84.842	80.430	157
1600 x 1200	60	75	162
1680 x 1050	59.883	64.674	119
1090 X 1030	59.954	65.290	146.250
1920 x 1200	<b>1920 x 1200</b> 59.950		154
3840 x 2160	<b>3840 x 2160</b> 30		297
3840 x 2160	60	135	594

## **3D Support Timing**

HDMI 3D (BlueRay 3D with info frame)				
Signal	Resolution (dots)	Aspect Ratio	Refresh Rate (Hz)	Support
		Frame Packin	ıg	
1080p	1920 x 1080	16:9	23.98/24	Yes
720p	1280 x 720	16:9	50/59.94/60	Yes
		Side by Side	:	
1080i	1920 x 1080	16:9	50/59.94/60	Yes
Top and Bottom				
1080p	1920 x 1080	16:9	23.98/24	Yes
720p	1280 x 720	16:9	50/59.94/60	Yes

	3D¹ (HDMI) Manual Setting			
Signal	Resolution (dots)	Aspect Ratio	Refresh Rate (Hz)	Support
SVGA	800 x 600	4:3	60*/120**	Yes
XGA	1024 x 768	4:3	60*/120**	Yes
HD	1280 x 720	16:9	60*/120**	Yes
WXGA	1280 x 800	16:9	60*/120**	Yes
HDTV (1080p)	1920 x 1080	16:9	60	Yes

#### NOTE:

<sup>\* 60</sup>Hz signals are supported for side by side, top and bottom, and frame sequential.

<sup>\*\* 120</sup>Hz signals are supported for frame sequential only.

<sup>1</sup> The image will blank for a moment when switching to a 3D signal.

# **IR Control Table**

Function	Ado	lress	Code	Inverse
Function	Byte 1	Byte 2	Byte 3	Byte 4
Up	83	F4	ОВ	F4
Down	83	F4	0C	F3
Left	83	F4	0E	F1
Right	83	F4	OF	F0
Mute	83	F4	14	EB
Ok	83	F4	15	EA
Home	83	F4	16	E9
Play/Pause	83	F4	1A	E5
Exit	83	F4	28	D7
Menu/Setting	83	F4	30	CF
Source	83	F4	40	BF
Power On/Off	83	F4	17	E8
Focus	83	F4	92	6D
Bluetooth	83	F4	A2	5D
Previous	83	F4	A7	58
Next	83	F4	A8	57
Volume +	83	F4	82	7D
Volume -	83	F4	83	7C

# **Troubleshooting**

This section describes some common problems that you may experience when using the projector.

Problem or Issue	Possible Solutions
The projector does not turn on	<ul> <li>Ensure the power cord is properly attached to the projector and to the power outlet.</li> <li>If the cooling process has not completed, please wait until it has finished then try to turn on the projector again.</li> <li>If the above does not work, try another power outlet or another electrical device with the same</li> </ul>
	<ul> <li>power outlet.</li> <li>Ensure the video source cable is connected</li> </ul>
There is no picture	properly, and that the video source is turned on.
There is no picture	<ul> <li>If the input source is not selected automatically, select the correct source with the "Source Input" on either the projector or the remote control.</li> </ul>
	<ul> <li>Adjusting focus with the remote control will help correctly focus the projection lens.</li> </ul>
The image is blurred	<ul> <li>Ensure the projector and screen are aligned properly. If necessary, adjust the height of the projector as well as the projection angle and direction.</li> </ul>
The remote control does not work	• Ensure there are no obstacles between the remote control and projector; and that they are within 8 m (26 ft) of each other.
	<ul> <li>The batteries may be out of power, please check and replace if necessary.</li> </ul>

#### **Maintenance**

#### **General Precautions**

- Make sure the projector is turned off and the power cable is unplugged from the power outlet.
- Never remove any parts from the projector. Contact ViewSonic® or a reseller when any part of the projector needs replacing.
- Never spray or pour any liquid directly onto the case.
- Handle the projector with care, as a darker-colored projector, if scuffed, may show marks more clearly than a lighter-colored projector.

#### **Cleaning the Lens**

- Use a canister of compressed air to remove dust.
- If the lens is still not clean, use lens-cleaning paper or moisten a soft cloth with lens cleaner and gently wipe the surface.

**CAUTION:** Never rub the lens with abrasive materials.

#### **Cleaning the Case**

- Use a soft, lint-free, dry cloth to remove dirt or dust.
- If the case is still not clean, apply a small amount of non-ammonia, non-alcohol based, mild non-abrasive detergent onto a clean, soft, lint-free cloth, then wipe the surface.

**CAUTION:** Never use wax, alcohol, benzene, thinner, or other chemical detergents.

## **Storing the Projector**

If you intend to store the projector for an extended period of time:

- Ensure the temperature and humidity of the storage area are within the recommend range.
- Retract the adjuster foot completely.
- Remove the batteries from the remote control.
- Pack the projector in its original packaging or equivalent.

#### Disclaimer

- ViewSonic® does not recommend the use of any ammonia or alcohol-based cleaners on the lens or case. Some chemical cleaners have been reported to damage the lens and/or case of the projector.
- ViewSonic® will not be liable for damage resulting from use of any ammonia or alcohol-based cleaners.

## **LED Indicators**

Lig	ght	Status and Description
	Ŋ	
White	On	Stand-by mode
White	Flashing	Powering on
White	Off	Normal operation

# **Regulatory and Service Information**

# **Compliance Information**

This section addresses all connected requirements and statements regarding regulations. Confirmed corresponding applications shall refer to nameplate labels and relevant markings on the unit.

### **FCC Compliance Statement**

This device complies with part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Warning:** You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

#### **FCC Radiation Exposure Statement**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

The users manual or instruction manual for an intentional or unintentional radiator shall caution the user that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### **Industry Canada Statement**

CAN ICES-003(B) / NMB-003(B)

#### **IC Warning Statement**

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, méme si le brouillage est susceptible d'en compromettre le fonctionnement.

# **Country Code Statement**

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

Pour les produits disponibles aux États-Unis/Canada du marché, seul le canal 1 à 11 peuvent être exploités. Sélection d'autres canaux n'est pas possible.

#### **IC Radiation Exposure Statement**

This equipment complied with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body. The device for the band 5150-5825 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems.

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlê. Cet équipement doit être installé et utilize avec un minimum de 20cm de distance entre la source de rayonnement et votre corps. les dispositifs fonctionnant dans la bande 5150-5825 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage.

Operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

La bande 5150-5250 MHz est réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage pré judiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

### **CE Conformity for European Countries**



The device complies with the EMC Directive 2014/30/EU and Low Voltage Directive 2014/35/EU. Ecodesign Directive 2009/125/EC and Radio Equipment Directive 2014/53/EU.

Frequency Range: 2400-2483.5MHz, 5150-5250 MHz

Max Output Power: under 20 dBm

## The following information is only for EU-member states:

The mark shown to the right is in compliance with the Waste Electrical and Electronic Equipment Directive 2012/19/EU (WEEE). The mark indicates the requirement NOT to dispose of the equipment as unsorted municipal waste, but use the return and collection systems according to local law.



#### **Declaration of RoHS2 Compliance**

This product has been designed and manufactured in compliance with Directive 2011/65/EU of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS2 Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

Substance	Proposed Maximum Concentration	<b>Actual Concentration</b>
Lead (Pb)	0.1%	< 0.1%
Mercury (Hg)	0.1%	< 0.1%
Cadmium (Cd)	0.01%	< 0.01%
Hexavalent Chromium (Cr6+)	0.1%	< 0.1%
Polybrominated biphenyls (PBB)	0.1%	< 0.1%
Polybrominated diphenyl ethers (PBDE)	0.1%	< 0.1%
Bis (2-ethylhexyl) phthalate (DEHP)	0.1%	< 0.1%
Butyl benzyl phthalate (BBP)	0.1%	< 0.1%
Dibutyl phthalate (DBP)	0.1%	< 0.1%
Diisobutyl phthalate (DIBP)	0.1%	< 0.1%

Certain components of products as stated above are exempted under the Annex III of the RoHS2 Directives as noted below. Examples of exempted components are:

- Mercury in cold cathode fluorescent lamps and external electrode fluorescent lamps (CCFL and EEFL) for special purposes not exceeding (per lamp):
  - » Short length (500 mm): maximum 3.5 mg per lamp.
  - » Medium length (> 500 mm and 1,500 mm): maximum 5 mg per lamp.
  - » Long length (> 1,500 mm): maximum 13 mg per lamp.
- Lead in glass of cathode ray tubes.
- Lead in glass of fluorescent tubes not exceeding 0.2% by weight.
- Lead as an alloying element in aluminum containing up to 0.4% lead by weight.
- Copper alloy containing up to 4% lead by weight.
- Lead in high melting temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
- Electrical and electronic components containing lead in a glass or ceramic other than dielectric ceramic in capacitors, e.g. piezoelectronic devices, or in a glass or ceramic matrix compound.

#### Indian Restriction of Hazardous Substances

Restriction on Hazardous Substances statement (India). This product complies with the "India E-waste Rule 2011" and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

### **Product Disposal at End of Product Life**

ViewSonic® respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit the ViewSonic® website to learn more.

#### **USA & Canada:**

https://www.viewsonic.com/us/company/green/go-green-with-viewsonic/#recycle-program

#### **Europe:**

https://www.viewsoniceurope.com/eu/support/call-desk/

#### Taiwan:

https://recycle.epa.gov.tw/

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VESA is a registered trademark of the Video Electronics Standards Association. DPMS, DisplayPort, and DDC are trademarks of VESA.

ENERGY STAR® is a registered trademark of the U.S. Environmental Protection Agency (EPA).

As an ENERGY STAR® partner, ViewSonic® Corporation has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

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In the interest of continuing product improvement, ViewSonic® Corporation reserves the right to change product specifications without notice. Information in this document may change without notice.

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### **Customer Service**

For technical support or product service, see the table below or contact your reseller.

**NOTE:** You will need the product's serial number.

Country/ Region	Website	Country/ Region	Website			
Asia Pacific & Africa						
Australia	www.viewsonic.com/au/	Bangladesh	www.viewsonic.com/bd/			
中国 (China)	www.viewsonic.com.cn	香港 (繁體中文)	www.viewsonic.com/hk/			
Hong Kong (English)	www.viewsonic.com/hk-en/	India	www.viewsonic.com/in/			
Indonesia	www.viewsonic.com/id/	Israel	www.viewsonic.com/il/			
日本 (Japan)	www.viewsonic.com/jp/	Korea	www.viewsonic.com/kr/			
Malaysia	www.viewsonic.com/my/	Middle East	www.viewsonic.com/me/			
Myanmar	www.viewsonic.com/mm/	Nepal	www.viewsonic.com/np/			
New Zealand	www.viewsonic.com/nz/	Pakistan	www.viewsonic.com/pk/			
Philippines	www.viewsonic.com/ph/	Singapore	www.viewsonic.com/sg/			
臺灣 (Taiwan)	www.viewsonic.com/tw/	ประเทศไทย	www.viewsonic.com/th/			
Việt Nam	www.viewsonic.com/vn/	South Africa & Mauritius	www.viewsonic.com/za/			
	Amer	icas				
United States	www.viewsonic.com/us	Canada	www.viewsonic.com/us			
Latin America	www.viewsonic.com/la					
Europe						
Europe www.viewsonic.com/eu/		France	www.viewsonic.com/fr/			
Deutschland	Deutschland www.viewsonic.com/de/		www.viewsonic.com/kz/			
Россия	www.viewsonic.com/ru/	España	www.viewsonic.com/es/			
Türkiye	www.viewsonic.com/tr/	Україна	www.viewsonic.com/ua/			
United Kingdom	www.viewsonic.com/uk/					

#### **Limited Warranty**

ViewSonic® Projector

#### What the warranty covers:

ViewSonic® warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic® will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

#### **Limited Three (3) year General Warranty:**

Subject to the more limited one (1) year warranty set out below, North and South America: Three (3) years warranty for all parts excluding the lamp, three (3) years for labor, and one (1) year for the original lamp from the date of the first consumer purchase.

Other regions or countries: Please check with your local dealer or local ViewSonic® office for the warranty information.

#### **Limited One (1) year Heavy Usage Warranty:**

Under heavy usage settings, where a projector's use includes more than fourteen (14) hours average daily usage, North and South America: One (1) year warranty for all parts excluding the lamp, one (1) year for labor, and ninety (90) days for the original lamp from the date of the first consumer purchase; Europe: One (1) year warranty for all parts excluding the lamp, one (1) year for labor, and ninety (90) days for the original lamp from the date of the first consumer purchase. Other regions or countries: Please check with your local dealer or local ViewSonic® office for the warranty information. Lamp warranty subject to terms and conditions, verification and approval. Applies to manufacturer's installed lamp only. All accessory lamps purchased separately are warranted for 90 days.

### Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

## What the warranty does not cover:

**1.** Any product on which the serial number has been defaced, modified, or removed.

- **2.** Damage, deterioration, or malfunction resulting from:
  - » Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
  - » Operation outside of product specifications.
  - » Operation of the product for other than the normal intended use or not under normal conditions.
  - » Repair or attempted repair by anyone not authorized by ViewSonic®.
  - » Any damage of the product due to shipment.
  - » Removal or installation of the product.
  - » Causes external to the product, such as electric power fluctuations or failure.
  - » Use of supplies or parts not meeting Viewsonic's specifications.
  - » Normal wear and tear.
  - » Any other cause which does not relate to a product defect.
- **3.** Removal, installation, and set-up service charges.

#### How to get service:

- **1.** For information about receiving service under warranty, contact ViewSonic® Customer Support (Please refer to the "Customer Support" page). You will need to provide your product's serial number.
- **2.** To obtain warranted service, you will be required to provide: (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
- **3.** Take or ship the product, freight prepaid, in the original container to an authorized ViewSonic® service center or ViewSonic®.
- **4.** For additional information or the name of the nearest ViewSonic® service center, contact ViewSonic®.

### **Limitation of implied warranties:**

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

#### **Exclusion of damages:**

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic® shall not be liable for:

- **1.** Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
- 2. Any other damages, whether incidental, consequential or otherwise.
- **3.** Any claim against the customer by any other party.

#### Effect of state law:

This warranty gives you specific legal rights, and you may also have other rights which vary from local authority. Some local governments do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

#### Sales outside the U.S.A. and Canada:

For warranty information and service on ViewSonic® products sold outside of the U.S.A. and Canada, contact ViewSonic® or your local ViewSonic® dealer.

The warranty period for this product in mainland China (Hong Kong, Macao, and Taiwan Excluded) is subject to the terms and conditions of the Maintenance Guarantee Card.

For users in Europe and Russia, full details of warranty provided can be found at: http://www.viewsonic.com/eu/ under "Support/Warranty Information".

## **Mexico Limited Warranty**

ViewSonic® Projector

#### What the warranty covers:

ViewSonic® warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic® will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components & accessories.

#### How long the warranty is effective:

3 years for all parts excluding the lamp, 3 years for labor, 1 year for the original lamp from the date of the first consumer purchase.

Lamp warranty subject to terms and conditions, verification and approval. Applies to manufacturer's installed lamp only.

All accessory lamps purchased separately are warranted for 90 days.

#### Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

## What the warranty excludes and does not cover:

- **1.** Any product on which the serial number has been defaced, modified or removed.
- 2. Damage, deterioration, or malfunction resulting from:
  - » Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, unauthorized attempted repair, or failure to follow instructions supplied with the product.
  - » Any damage of the product due to shipment.
  - » Causes external to the product, such as electrical power fluctuations or failure.
  - » Use of supplies or parts not meeting ViewSonic®'s specifications.
  - » Normal wear and tear.
  - » Any other cause which does not relate to a product defect.
- **3.** Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
- **4.** Removal, installation, insurance, and set-up service charges.

#### How to get service:

For information about receiving service under warranty, contact ViewSonic® Customer Support (Please refer to the attached "Customer Service" page). You will need to provide your product's serial number, so please record the product information in the space provided below on your purchase for your future use. Please retain your receipt of proof of purchase to support your warranty claim.

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Product Name:	Model Number:
Document Number:	Serial Number:
Purchase Date:	Extended Warranty Purchase?(Y/N)
If so, what date does warranty expire?	

- 1. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
- **2.** Take or ship the product, in the original container packaging, to an authorized ViewSonic® service center.
- **3.** Round trip transportation costs for in-warranty products will be paid by ViewSonic®.

#### **Limitation of implied warranties:**

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

## **Exclusion of damages:**

ViewSonic®'s liability is limited to the cost of repair or replacement of the product. ViewSonic® shall not be liable for:

- **1.** Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
- 2. Any other damages, whether incidental, consequential or otherwise.
- 3. Any claim against the customer by any other party.
- 4. Repair or attempted repair by anyone not authorized by ViewSonic®.

Contact Information for Sales & Authorized Service (Centro Autorizado de Servicio) within Mexico: Name, address, of manufacturer and importers: México, Av. de la Palma #8 Piso 2 Despacho 203, Corporativo Interpalmas, Col. San Fernando Huixquilucan, Estado de México Tel: (55) 3605-1099 http://www.viewsonic.com/la/soporte/index.htm NÚMERO GRATIS DE ASISTENCIA TÉCNICA PARA TODO MÉXICO: 001.866.823.2004 Hermosillo: Villahermosa: Distribuciones y Servicios Computacionales SA de CV. Compumantenimietnos Garantizados, S.A. de C.V. Calle Juarez 284 local 2 AV. GREGORIO MENDEZ #1504 Col. Bugambilias C.P: 83140 COL, FLORIDA C.P. 86040 Tel: 01-66-22-14-9005 Tel: 01 (993) 3 52 00 47 / 3522074 / 3 52 20 09 E-Mail: compumantenimientos@prodigy.net.mx E-Mail: disc2@hmo.megared.net.mx Puebla, Pue. (Matriz): Veracruz, Ver.: RENTA Y DATOS, S.A. DE C.V. Domicilio: CONEXION Y DESARROLLO, S.A DE C.V. Av. Americas # 419 29 SUR 721 COL. LA PAZ 72160 PUEBLA, PUE. ENTRE PINZÓN Y ALVARADO Tel: 01(52).222.891.55.77 CON 10 LINEAS Fracc. Reforma C.P. 91919 Tel: 01-22-91-00-31-67 E-Mail: datos@puebla.megared.net.mx E-Mail: gacosta@qplus.com.mx Chihuahua: Cuernavaca: Soluciones Globales en Computación Compusupport de Cuernavaca SA de CV C. Magisterio # 3321 Col. Magisterial Francisco Leyva # 178 Col. Miguel Hidalgo Chihuahua, Chih. C.P. 62040, Cuernavaca Morelos Tel: 4136954 Tel: 01 777 3180579 / 01 777 3124014 E-Mail: Cefeo@soluglobales.com E-Mail: aquevedo@compusupportcva.com Distrito Federal: Guadalajara, Jal.: QPLUS, S.A. de C.V. SERVICRECE, S.A. de C.V. Av. Niños Héroes # 2281 Av. Coyoacán 931 Col. Del Valle 03100, México, D.F. Col. Arcos Sur, Sector Juárez Tel: 01(52)55-50-00-27-35 44170, Guadalajara, Jalisco E-Mail: gacosta@qplus.com.mx Tel: 01(52)33-36-15-15-43 E-Mail: mmiranda@servicrece.com Guerrero Acapulco: Monterrey: GS Computación (Grupo Sesicomp) **Global Product Services** Progreso #6-A, Colo Centro Mar Caribe # 1987, Esquina con Golfo Pérsico 39300 Acapulco, Guerrero Fracc. Bernardo Reyes, CP 64280 Tel: 744-48-32627 Monterrey N.L. México Tel: 8129-5103 E-Mail: aydeem@gps1.com.mx **MERIDA:** Oaxaca, Oax.: **ELECTROSER** CENTRO DE DISTRIBUCION Y Av Reforma No. 403Gx39 y 41 SERVICIO, S.A. de C.V. Mérida, Yucatán, México CP97000 Murguía # 708 P.A., Col. Centro, 68000, Oaxaca Tel: (52) 999-925-1916 Tel: 01(52)95-15-15-22-22 E-Mail: rrrb@sureste.com Fax: 01(52)95-15-13-67-00 E-Mail. gpotai2001@hotmail.com Tijuana: **FOR USA SUPPORT:** STD ViewSonic® Corporation Av Ferrocarril Sonora #3780 L-C 381 Brea Canyon Road, Walnut, CA. 91789 USA Col 20 de Noviembr Tel: 800-688-6688 Tijuana, Mexico E-Mail: http://www.viewsonic.com

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